

Newsletter

Supervisory Board activity

January – February – March 2025

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1. Approval 2025 Budget

Following the decision of FiberCop's Board of Directors on February 25, 2025, the Supervisory Board approved, on March 21, Determination No. 6/2025, which defined the 2025 budget.

Pursuant to Article 2, paragraph 2 of the Regulation, the was submitted to the Communications Authority (AGCOM) and to the CEO of FiberCop.

2. 2025 Annual Report – 2024 Activities

In compliance with the commitments set forth in Resolution 718/08/CONS, on March 21, 2025, the Supervisory Board approved the Annual Report on activities carried out in 2024 (Determination No. 4/2025), according to the Group of Commitments No. 7, specifically points 7.23 and 7.24.13.

In the same session, the Supervisory Board also arranged the submission of the aforementioned Report to the Director of the Electronic Communications Networks and Services Department of the Communications Authority (AGCOM) and to FiberCop, pursuant to Article 17, paragraph 3 of its Regulation, as well as its publication on the Supervisory Board's website, pursuant to paragraph 2 of Article 21 of the Supervisory Board Regulation.

3. Composition of the Supervisory Office

During the Board meeting on March 21, 2025, the Supervisory Office Director, Mr. Fabio Pompei, introduced the newly appointed member of the Supervisory Office, Mr. Gabriele Scorzini, to the Supervisory Board, replacing Mr. Sergio Barranco, who moved to another role within FiberCop.

4. Quality Analysis of the NetMap Database

During the quarter, the quality analysis of the NetMap database continued as provided by Determination No. 9/2019.

In particular, FiberCop kept providing monthly updated surveys of a new KPI specifically designed to allow the Supervisory Office to monitor the accuracy level of the geolocation of addresses in the NetMap database.

At the end of the quarter, the Authority received the trends of the NetMap quality indicators for October, November, and December 2024.

Data analysis confirmed, for the quarter in question, an improvement in the precision level of the location information of addresses.

The 2024 plan for massive nationwide geocoordinate update campaign conducted by WarePlace started on March 25 2024, concerning 3.8 million civic numbers nationwide.

This cleansing campaign is monitored by the Supervisory Board during the current year.

5. Verification of correctness of KPI calculation per Resolution 395/18/CONS

During the quarter, the Board on January 24, 2025, approved Determination No. 1/2025 “Verification of correctness of KPI calculation 395-18-CONS Year 2024”, which confirmed the proper application of the calculation algorithms for the aforementioned indicators.

6. Verification of Saturated ONU FTTC

The Supervisory Board, in the meeting of January 24, 2025, approved Determination No. 2/2025 titled “Recommendations following the on-site verification activity regarding the management of desaturation processes of NGN nodes of the FTTC/FTTE network”. The Supervisory Board also approved the technical report “Verification activities of equal treatment regarding desaturation processes of NGN nodes of the FTTCab network under FiberCop – Results of the 2024 sessions,” and issued a set of recommendations addressed to FiberCop, as well as the continuation, until December 31, 2025, of the on-site verification activity.

7. Decommissioning

On February 28 and March 12, 2025, verification was carried out on the fourth batch of 2,107 central offices subject to FiberCop's decommissioning request on February 14, 2025.

The Supervisory Board provided AGCOM with the necessary support in activities aimed at verifying the existence of the requirements set out by

Resolutions 348/19/CONS and 114/24/CONS to carry out the decommissioning.

In particular, the analysis focused on the coverage and take-up levels of FiberCop's fixed network for Ultra Broadband services.

8. Monitoring of non-discrimination based on KPIs of Resolution No. 395/18/CONS

Since 2019, when new non-discrimination KPIs under Resolution 395/18/CONS were made available, the Supervisory Board has begun monthly monitoring of non-discrimination between TIM Retail and OAO, in continuity with the commitments under Group No. 4 of Resolution 718/08/CONS.

The monitoring activity consists of monthly analysis of all KPIs provided by Resolution 395/18/CONS to highlight any deviations from equal treatment between OAO and TIM Retail.

During the quarter, monthly KPI trends from November 2024 to January 2025 were made available to the Authority.

The monthly KPI analysis required some clarifications with FiberCop's technical departments to identify the causes of a temporary deviation. FiberCop provided all evidence explaining the issue.

9. Monitoring of Technical Plans

Within Groups of Commitments Nos. 5 and 6, during the quarter, the Supervisory Board continued to verify the transmission of documentation required by the same.

In particular, it was confirmed that quarterly programs and final reports were published within the established deadlines.

10. FTTC On-Field Fault Rate

During the third quarter, FiberCop continued to provide the Supervisory Board with the indicator used as a reference for monitoring the FTTC network quality.

This is the so-called “FTTC on-field fault rate” defined as the ratio between the number of Trouble Tickets for service disruptions closed on-field in the observation period and the average number of active FTTC lines on FiberCop’s network in the same period.

11. Meetings with AGCOM and Operators

In the quarter January-March 2025, the Supervisory Office held repeated meetings with officials from the Communications Authority (AGCOM) and continued its discussions with FiberCop with FiberCop.